

# Deliver Rich, Interactive Training Anywhere

Cisco WebEx Training Center  
Corporate Training  
Product Overview



## Cisco WebEx Training Center Highlights

- Increase the reach and effectiveness of training for employees, partners, and customers.
- Create a compelling learning environment with high-definition video (up to 720p), integrated audio, and multimedia sharing.
- Stimulate learning and group collaboration through breakout sessions.
- Evaluate training effectiveness with integrated testing and polling, and reports on attendance, attentiveness, and more.
- Build a digital library of sessions for future on-demand access.
- Transform your training program into a profit center.

“We needed to be able to share applications, white boards, and desktops, as well as transfer files back and forth for post training tasks. WebEx technology made it easy to do all of that.”

— Rebecca Johnson, Director of Education, Eyefinity/VSP

Broaden the reach and effectiveness of your corporate training programs with Cisco WebEx® Training Center. Roll out new products and promotions across your global sales organization in days instead of weeks or months, and accelerate product adoption by giving customers convenient access to web-based training. You can keep your workforce at peak efficiency by offering self-paced courses, and use subject matter experts to best advantage by recording presentations for future use.

### Increase Training Effectiveness with Multimedia and Assessment Tools

Instructors can combine high-definition video, audio, and content sharing to deliver stimulating courses, demonstrations, and events. They can facilitate group collaboration through breakout sessions and encourage discussions with participants through chat and threaded Q&A. In addition, they can measure class effectiveness and individual proficiency with integrated testing, grading, and polling tools. Participants can learn at their convenience by viewing recorded sessions, and take advantage of online computer labs for practical application training.

### Count on Cisco for Highly Secure, Scalable WebEx Service

Cisco WebEx Training Center is a software-as-a-service (SaaS) solution delivered through the Cisco WebEx Cloud: a highly available and secure service platform with exceptional performance, flexibility, and availability. The Cisco WebEx Cloud offers ease of deployment to lower your total cost of ownership, while helping ensure the highest level of enterprise security. Cisco WebEx Training Center fits easily into your existing training environment with open APIs to integrate with leading learning management system (LMS) solutions and support for Shareable Content Object Reference Model (SCORM) standards.

# Instructors Provide Compelling Online Training with These Powerful Features

## Multimedia Sharing

Share Microsoft PowerPoint presentations, documents, streaming videos, demonstration software, white boards, and Adobe Flash animations, and pass sharing and annotation privileges to your students to encourage participation.

## High-Definition Video, Integrated Audio with Telephony, and Voice over IP Conferencing

Cisco WebEx Training Center helps keep learners focused and interested with high-definition video of the presenter in the main session. Full-screen mode provides a view of the active speaker in the main video panel with up to six other participants' video displayed as thumbnails. The video experience includes Active Speaker, which switches the video automatically to focus on the current speaker. All participants also get clear reliable audio through a telephone bridge or voice over IP (VoIP) and can join through callback or call in using a toll or toll-free number.

## Breakout Sessions

Assign participants to virtual breakout rooms for group projects and brainstorming, and then "drop into" breakout sessions to assess progress and facilitate discussion. Students can share presentations and documents, white boards, and applications within their breakout sessions.

## Threaded Q&A

Track questions and document responses using threaded Q&A. Panelists can prioritize questions, display answers publicly or privately, or assign the Q&A to a colleague.

## Chat

Attendees can engage in private or public chat conversations with the instructor, another attendee, or the entire class.

## Polls, Attendee Feedback, and Attention Indicator

Collect feedback with one or more polls during a session, and instantly tabulate poll results to share with the class. Students can also "raise their hands"; the

system automatically orders the requests so you can answer questions on a first-come basis. Gauge individual and overall group attentiveness at any point with a visual attention indicator.

## Cisco WebEx Hands-On Lab

The unique Hands-On Lab feature provides participants with highly secure access to remote PCs for hands-on application learning and practice. Lab sessions can be conducted during live training sessions or on demand.

## Integrated Test Engine

Measure class performance by testing students before, during, or after live training sessions, and deliver a variety of test types, including multiple-choice, true-or-false, fill-in-the-blank, and essay. Take advantage of automated grading, reporting, and SCORM compliance, and store and reuse tests for other sessions.

## Record and Playback

Capture and store session recordings for reuse and review using the integrated Network-Based Recording capability. Stream recordings within live sessions or post them for students to play back at their convenience. Recordings capture all aspects of the session, including audio, data, video, and annotations.

## Registration and Reporting

Simplify time-consuming administrative processes with self-scheduling, registration management, and attendance reporting. Access extensive reports about attendance, recorded class views, class attentiveness, test results, and more. In addition, schedule and launch sessions with a single click directly from Microsoft Outlook.

## Automated E-Commerce

Monetize live or recorded instruction with self-service registration and payments, set prices for each class, and create coupons. Cisco WebEx Training Center is fully PCI compliant through an integration with PayPal and supports transactions in the United States, United Kingdom, and Canada.

## Mobile Support

Enjoy a rich training experience with audio, video, and content sharing across Android, iPhone, and iPad devices.

## Cross-Platform Support

Access Cisco WebEx Training Center from almost any environment, including Microsoft Windows, Mac OS X, Linux, and Solaris operating systems.

Languages currently supported include English, French, German, Italian, Japanese, Portuguese (Brazilian), Chinese (Simplified and Traditional), Spanish (Latin American and European), Russian, and Dutch on the Microsoft Windows platform. The Mac in-meeting experience is available only in English.

## For More Information

For more information about Cisco WebEx Training Center please visit:

<http://www.cisco.com/c/en/us/products/conferencing/webex-training-center/index.html>

<http://www.webex.com/products/elearning-and-online-training.html>



With Cisco WebEx Training Center, you can create stimulating, interactive training sessions using high-definition video, audio, multimedia sharing, and instant feedback tools.

Learn more about Cisco WebEx Training Center and other WebEx® solutions, all from Cisco. Speak with a solution specialist at 877-509-3239.

