

Have WebEx help you implement eLearning based on best practices.

Maximize the return on your eLearning investment.

Learn powerful techniques to boost knowledge transfer and retention.

Deploy a robust eLearning solution while keeping your team focused.

Advance your business objectives with eLearning.



Engage WebEx Consulting ProStart to help you establish a highly effective, customized blended training program.

Extend training to more employees, customers, and partners—no matter where they are. It's easy with expert help from WebEx Consulting. Let us come on site to help you design and implement an effective eLearning program. We'll make sure you can run it successfully with your existing team and budget. Take advantage of our years of experience supporting market leaders around the globe. You'll reduce risk and costs, while you speed knowledge transfer and drive business growth.

Offer a world-class, custom-tailored eLearning program.

Roll out the specific training blend most effective for your team, environment, and roles. WebEx Consulting gives you hands-on expert assistance with requirements, design, and implementation. We'll uncover and pursue opportunities to capitalize on your organization's strengths. You end up with an eLearning program that dramatically improves training results—both for your learners and for your organization.

Transition smoothly to eLearning thanks to dedicated expert help.

Make your move to a blended learning environment, without the guesswork. Leave the "heavy lifting" to our seasoned professionals. We work on site to make sure your transition is a success. You get guidance, training, and hands-on assistance. Plus we address technical issues. You keep your team's focus on training your learners.

Gain the advantage of the top tools and best practices.

Do eLearning right with the leader in online training solutions. WebEx Consulting shows your team how to get the most out of Training Center, the #1 eLearning solution. Our experts teach you best practices and techniques to improve knowledge transfer and retention online. You continue to see impressive results—even well beyond your ProStart engagement.

“WebEx Consulting Services provided a complete strategy that told us exactly how to optimize web technology to work more effectively within our distributed enterprise.”

—John Pawlikowski, CEO, Coating Services and Materials Group

How we work with you...	What you get...
<p>Assess your current training program.</p> <p>We hold individual interviews with your executives, stakeholders, subject matter experts, and target audience. And we review your existing documentation and plans. We use these findings to arrive at a baseline view, summed up in your eLearning Findings and Recommendations document.</p>	<p>eLearning Findings and Recommendations document with analyses of your:</p> <ul style="list-style-type: none"> • Organization • Instructors • Course and content • Target audience
<p>Create a roadmap and action plan for your new blended training program.</p> <p>We present interview and analysis findings as well as actionable recommendations for eLearning. We then work closely with you to design your eLearning program so it will quickly and continuously advance your organizational objectives. Together we develop a phased approach to implementing your eLearning initiatives.</p>	<ul style="list-style-type: none"> • Roadmap strategy document setting out short- and long-term goals and priorities for your learning program • Action plan including tasks for accomplishing your roadmap objectives, work-effort estimates, and roles and responsibilities
<p>Design and set up a course.</p> <p>Our team helps you design a one-hour eLearning course, applying best practices. We make sure your program takes full advantage of WebEx Training Center technology. You benefit from our years of eLearning experience and extensive knowledge.</p>	<ul style="list-style-type: none"> • eLearning course design optimized for your organization and objectives
<p>Create captivating, effective content.</p> <p>Our experts help you and your team design and develop eLearning course content. We show you how to feature PowerPoint™, Flash™, audio/video, and other engaging media. We teach your team instructional design best practices. And we show you how to get the most out of WebEx testing, polling, and interactivity tools. You also learn how to measure your courses for success.</p>	<ul style="list-style-type: none"> • Existing content repurposed for online use • Custom eLearning content that can be developed with our assistance • Development training in engagement and testing methods for your eLearning program
<p>Make sure attendance is good.</p> <p>We help you ensure your training is well positioned and well attended. We identify strategies for reaching your target learners and help design your registration processes to encourage sign-up. We show your team how to keep attendees informed and enthusiastic using various tools and techniques.</p>	<ul style="list-style-type: none"> • Techniques for boosting attendance using WebEx Training Center • Registration processes that are easy for students • Registration and attendance data collection processes for management review
<p>Ensure flawless delivery of your eLearning courses.</p> <p>Our consultants work with your team to establish repeatable processes for eLearning. We show your instructors how to use WebEx Training Center, and teach them online training techniques and best practices.</p>	<ul style="list-style-type: none"> • Processes and templates branded for your organization and customized for effective training using WebEx Training Center • Best practices and techniques for online instruction and WebEx Training Center • Instructors trained in eLearning via hands-on experience with WebEx tools